

GULLIVER'S LAND



ACCESSIBILITY GUIDE



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ACCESS AT GULLIVER'S

Gulliver's Theme Park Resorts welcomes visits from guests with access requirements.

We work closely with Nimbus Disability and the National Register of Access Consultants to continuously improve access solutions within resorts.

Many of our team members have received disability awareness training which includes understanding of The Equality Act and disability etiquette to ensure guests have access to the requirements to be able to enjoy a day at Gulliver's Land!



RIDE ACCESS PASS

Guests with particular additional needs who are unable to queue may be eligible for a ride access pass. This would allow them and up to three accompanying helpers access the ride via the exit area for ease of access.

In order to offer the most inclusive experience for all visitors, there are a limited number of Ride Access Passes available for each operational date. A Ride Access Pass must be reserved online, in advance of your visit. In addition to an online reservation, you'll need to bring evidence of eligibility with you.

Evidence of eligibility can be any of the following:

- A document issued by a medical Professional indicating diagnosis or impact of Diagnosed condition.
- A Nimbus issued Access Card containing the "Standing and Queuing" symbol or The "crowd" symbol.

If you do not bring one of the above documents, we cannot provide you with a Ride Access Pass.

Blue Badges, DLA and PIP letters are not accepted as evidence of eligibility for the Ride Access Pass.



FACILITIES & SERVICES



First Aid

All Gulliver's Theme Parks have dedicated first aid centres that are listed on the resort map. Park team are always around and are trained to help prior to a medical professional arriving at the scene.



Baby Change

Clean and dry baby change facilities can be found in each area of the park.



Dogs

Assistance dogs are welcome on site but, for safety reasons, they are not permitted on any of the rides. A member of your party must stay with your dog while you are using any of the rides.



Toilets

A number of accessible toilets are labelled clearly on the park map. Accessible toilets are in the following locations:

- Main Entrance
- Castle Food Court



Wheelchairs

Wheelchairs are available to hire with a refundable deposit at guest relations by the main entrance.



Lockers

Lockers are available on a first come first served basis. They are located by The Main Entrance (additional cost).



Car Park

All car parks at Gulliver's are free. A number of accessible car parking spaces are provided on tarmac by the entrance.



CATERING & RETAIL OUTLETS

Over half of our retail outlets are fully accessible to wheelchair users here at Gulliver's Land.

Although we try our best to ensure everywhere is fully accessible, there are two fully accessible catering units for guests who are in a wheelchair.

Guests with allergens and specific dietary requirements need to ask for advice from a member of our Food and Beverage management Team to ensure you are receiving the most accurate and up to date information.

Castle Food Court & The Main Restaurant

i Castle Food Court & The Main Restaurant are both fully wheelchair accessible. Each outlet has flat, wide open entrances with lots of space for seating and wheelchair mobility. If you do require further assistance for any reason, there will be one of our helpful team members in both of these outlets ready to provide assistance wherever needed.



RIDES & ATTRACTIONS

If you are the carer of a guest who is unable to read, you should read the guide and all ride safety notices on their behalf.

If you are a carer reading this on behalf of a guest, please note that the decision whether the care recipient can ride alone or should be accompanied is solely yours.

Our park team are not trained to judge the physical suitability of an individual.

We will assume that the person in care is physically capable of going on to a ride (accompanied or otherwise) if allowed to do so by their carer.

Our staff are not trained to lift guests in or out of rides.



ACCESSIBILITY KEY

Each ride & attraction is listed to help you, or a carer, make an informed decision on whether the accessibility, restrictions & requirements are suitable before entering a ride or attraction. Each ride & attraction will be clearly broken down to list the requirements and accessibility. This information will also be available via the park map, online or through various signage around the theme park.

Each ride and attraction will be labelled with the following icons:

Requirements

All rides & attractions will need the user to have either Upper Body Control, Lower Body Control or, in some cases, Both!

These are labelled clearly with the following icons:



Upper Body



Lower Body Control

Accessibility

This will feature a brief description of any accessibility requirements that will be needed, such as maximum and minimum height.

Useful Information

A brief description of the entrance, exit or any other notable terrain outliers that could potentially be challenging for an individual with additional needs. Any difficulties that need to be considered before accessing a certain ride or attraction will be described so that you, or your carer, can make an informed decision. There will also be images as a visual aid.



JCB Zone

JCB Zone gives children an area they can play, dig and build!

Crazy Crane



Under 120cm cannot ride. Under 130cm accompanied by an adult.



Upper Body Control Required.



- No wheelchair access.
- No direct access to the gondola if the user is in a wheelchair.

Demolition Dodgems



Under 120cm cannot ride. Under 130cm accompanied by an adult.



Upper Body Control required.



- Wheelchair to be stored at the entrance gate.

Crazy Mouse



Under 90cm cannot ride. Over 120cm accompanied by an adult.



Upper Body Control Required.



- No wheelchair access.
- Low lighting.
- There are steps to platform and ride.

JCB Diggers



No height restriction.



Upper & Lower Body Control Required.



- No wheelchair access.
- No direct access to the gondola if the user is in a wheelchair.



MAIN STREET

The Main Street is your hub for entertainment, food and rides!

Main Street Carousel



Under 90cm accompanied by an adult.



Upper & Lower Body Control Required.



- Wheelchair to be stored at the entrance.
- Please note, carriages require upper body control only.

Main Street Theatre



No height restrictions.



- Wheelchair access through the main entrance.
- There are low lighting levels in this attraction.



WESTERN WORLD

Western World is a wild west cowboy town complete with wooden buildings & real life roaming cowboys!

Hard Luck Bear Show

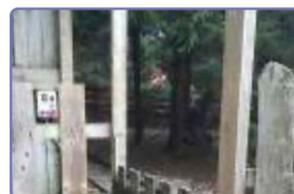


No height restriction.



- Wheelchair to be stored at the entrance.
- There is one step to traverse into the attraction.

Rio Bravo Train



Under 90cm accompanied by an adult.



Upper Body Control required.



- Wheelchair to be stored at the entrance.
- There are two steps into the carriage.

Pony Express



Under 90cm must be accompanied by an adult.
Under 120cm accompanied by an adult.



Upper & Lower Body Control Required.



- Wheelchair to be stored at the entrance.
- There are 1-2 steps onto the ride.

Flying Texan Boot



Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There is one step to enter the boot.

The Wiggler



Under 120cm accompanied by an adult.



Upper & Lower Body Control required.



- Wheelchair access via the exit.
- There are several steps up to the ride station and into the carriage.
- In case of evacuation, you may be required to walk down the lift or stay on the ride until it can be returned to the station.



ADVENTURE LAND

Explore Adventure Land and be sure to keep a close eye on what's hiding around every corner...

Jungle River



Under 120cm accompanied by an adult.



Upper & Lower Body Control Required.



- Wheelchair to be stored at the exit.
- There is one ramp to traverse.

Rocking Tug



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control required.



- Wheelchair to be stored at the entrance.
- There are two steps into the carriage.

Tree Top Swings



Under 90cm cannot ride. Under 120cm accompanied by an adult.

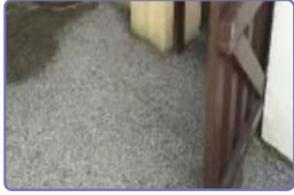


Upper Body Control Required.



- Wheelchair to be stored at the entrance.

The Buccaneer



Under 90cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There is one step to the operator and another into the ride.

Grand Prix Racers



Under 100cm cannot ride. Under 120cm accompanied by an adult.



Upper Body Control required.



- Wheelchair to be stored at the entrance.



LILLIPUT LAND

Become a Lilliputian for the day at Gulliver's! Home to favourites such as Dragon's Siege & The Giant Teacups!

Cycle Monorail



Under 90cm cannot ride. Under 140cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There are 1-2 steps to be traversed to access the ride.

Dragons Siege



Under 120cm cannot ride. Under 140cm accompanied by an adult. Over 190cm cannot ride.



Upper Body Control required.



- An intense, spinning pendulum ride.
- There is no direct wheelchair access and there are multiple steps to the platform.

Gulliver's Travels



Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There is low lighting on this attraction.

The Giant Teacups



Under 120cm accompanied by an adult.



Upper Body Control Required.



- Wheelchair to be stored at the entrance.
- There are 2-3 steps that must be traversed to enter the ride.

Veteran Cars



Under 120cm accompanied by an adult.



Upper Body Control required.



- Wheelchair to be stored at the entrance.
- There is a single step into the station area and a further step into the carriage itself.

Tiny Tots Play Area



No height restriction.



- Wheelchair to be stored at the entrance.
- There is a single step into the station and then another step into the carriage.



ENJOY YOUR DAY!

If further information is required please speak to a member of our friendly team either on site at the Theme Park or by using Gully's Hotline (01925 444 888)

We hope that you enjoy your day here at Gulliver's Land Resort!





GULLIVERSFUN.CO.UK



WHERE TO FIND US:

Gulliver's Land / Dino & Farm Park, Milton Keynes – MK15 0DT
M1 Junction 14, 60 Minutes from London & Birmingham

